

Sustainable Sea Box Terms and Conditions

All Terms and Conditions are Effective as of March 1st, 2021.

Shipping and Loss of Product

Due to the nature of shipping demands and circumstances beyond our control, Sustainable Sea Box is not responsible for any sea boxes which are lost by the carrier, damaged, stolen, or delayed in any way. If you are having any issues with shipping or delivery please contact us today.

Produce Availability

All our fish and produce are packed fresh and shipped with freshness in mind. Sustainable Sea Box cannot be held responsible for product loss resulting from a shipping delay, error in mailing, change in address, or other means beyond our reasonable control.

Sustainable Sea Box does our best to keep all of our kits fully packed and up-to-date with the needs of each recipe. In the event that a certain fish/vegetable/spice cannot be acquired, we reserve the right to alter or substitute ingredients from the existing recipe posted on our website with a similar ingredient.

Allergies and Contaminants

Our fish and our produce come from a variety of sources before being carefully prepared in our boxes.

Sustainable Sea Box cannot be held responsible for any of our products coming into contact with allergens. This includes (but is not limited to) contact with peanuts, certain shell-fish, onions, cinnamon, or other allergens. Please carefully consider all risks before purchase.

Foodborne Illness

Any food not cooked to the proper temperature can result in foodborne illness or death. Please be certain to cook all components of the Sea Box to their appropriate temperatures before consuming. Sustainable Sea Box is not responsible for injury or death as a result of improper cooking.

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Client Usernames and Passwords

Sustainable Sea Box does everything within their power to protect the identities, passwords, and credit card numbers of their clients.

By submitting and saving their information, clients agree that Sustainable Sea Box will not willingly copy or redistribute their personal information. However, clients save their information at their own risk and understand and agree that Sustainable Sea Box cannot be held responsible for loss of identity, income, or any other information, in the event that our security systems are breached.

Logo and Website Terms of Service

The Sustainable Sea Box logo and website content are all subject to copyright. Use, distribution, or recreation of this information (including but not limited to recipes) is punishable by law. Please contact us for more information.

Unauthorized use of this website may give rise to a claim for damages and/or be a criminal offense.

The content of the pages of this website is for your general information and use only. It is subject to change without notice.

This website may also include links to other websites. These links are provided for your convenience to provide further information. They do not signify that we endorse the website(s). We have no responsibility for the content of the linked website(s).